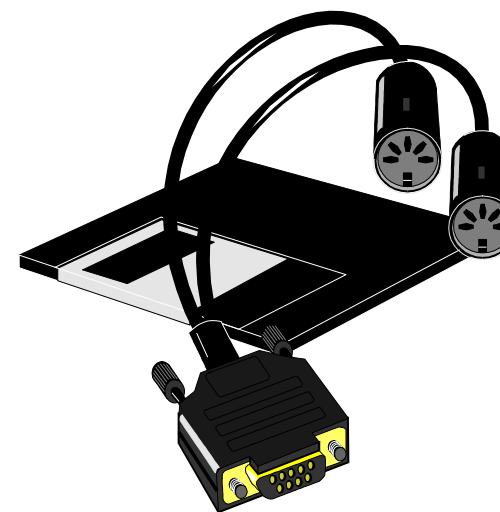


# Troubleshooting

Symptom	Cause	Action (try one or more)
Messagebox: "...active cable not detected.."	<ol style="list-style-type: none"> <li>1. midiLink active cable connected to the wrong serial port.</li> <li>2. Hardware error on serial port.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check that the midiLink active cable is firmly connected to the serial port chosen in the Control Panel.</li> <li>2. Make sure that no other device has allocated the serial port. For example: Serial port printer or Palm HotSync.</li> <li>2. Windows 3.1 or '9x: Check the settings for midiLink in the Control Panel/Multimedia</li> <li>3. Turn off the computer. Disconnect the active cable, wait 30 seconds and reconnect it firmly to the serial port.</li> <li>4. If you use an 25-9 pin adapter this could be the problem. Adapters made for connecting mice are sometimes inadequate. See "README.TXT".</li> <li>5. Try the other serial port.</li> </ol>
Messagebox:"IRQ not available.." (Win3.1/9x/ME)	The IRQ is already virtualized by another driver or application.	<ol style="list-style-type: none"> <li>1. Check the settings for midiLink in the Control Panel/Multimedia/midiLink. IRQ and addresses can not be shared with other devices.</li> <li>2. For additional info, check the file "README.TXT" on the midiLink disk.</li> </ol>
MIDI IN and/or MIDI OUT not working..	<ol style="list-style-type: none"> <li>1. The MIDI messages does not get through to the instrument.</li> <li>2. IRQ or address conflict.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check the MIDI cables to the instrument and the settings in the MIDI application and instrument.</li> <li>2. Check the Multimedia settings on the Control Panel. Choose midiLink as preferred MIDI device.</li> <li>3. For additional info, check the file "README.TXT" on the midiLink disk.</li> </ol>
Bad MIDI through put. "Hanging notes" or "lost Sysex-bytes".	Interrupt latency problem.	For additional info, check the file "README.TXT" on the midiLink disk.



## MidiLink SE

### Serial Port MIDI interface package

- Active cable.
- 3½" Disk.
- User's Guide.

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## Introduction

Thank you for purchasing the midiLink MIDI interface. This MIDI interface uses state of the art micro electronics to connect your MIDI instruments to your PC. This guide is designed to help you install the midiLink interface quickly and correctly.

The midiLink active cable is designed to be connected to a PC with an available serial port (COM port). The active cable is powered directly from the serial port. The current consumption is equal to a standard serial port mouse.

midiLink and the included Windows Device Driver is designed to interact with (MME compatible) MIDI applications installed in Windows. Multiple Client support for up to 4 active MIDI applications (Not Windows NT/2000/XP).

The system requirements are Windows 3.1, 95, 98, ME, NT 4.0, 2000 or XP.

### Guarantee

Danka Data Devices warrants this product against defects in materials and workmanship for period of one year from the date of purchase.

If a defect could be found within this time limit, midiLink can be returned for repair or exchange.

### Trademarks

IBM is a trademark for International Business Machines. Windows and Microsoft Multimedia Extensions are trademarks for Microsoft Corporation.

Your local distributor for this product is:

For information and driver updates, visit the DDD Web Site on the internet:

**<http://www.dankadata.com>**

## Installation

Make sure the computer is switched off and plug the midiLink active cable into an available serial port, normally on the back panel marked with "COM1", "COM2", "PORT A", "PORT B" or "COMM". If your computer do not have a 9pin D-sub socket, a 9-25pin adapter should be used. You should now install the midiLink device driver.

### To install the driver in Windows '95, 98 and ME:

1. In the Control Panel window, choose the Add New Hardware icon.
2. You don't need to search your system for new hardware.
3. Choose type of hardware. midiLink is to be installed as "Sound, Video and Game controllers".
4. Choose Have Disk.
5. Select the proper serial port for your system ("Advanced"-settings usually not necessary. Additional info in the file: README.TXT )
6. Choose the Restart button, to have your settings take effect.

Please Note: To change your settings or to uninstall the driver, choose the Multimedia icon in the Control Panel.

### To install the driver in Windows NT, 2000 and XP:

1. Run "setup.exe" on the MidiLink driver diskette and follow the instructions. This installer install the MidiLink driver and utilities.
2. In the Start menu the program group "MidiLink Software" can be found.
3. After installation you can use the MIDI Device Information Tool to examine your system for available MIDI devices.

No settings are needed, the driver will search your PC for the MidiLink active cable.